An Overview of Charles River Associates

Q4 FY2020



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Statements included in this presentation which are not historical in nature, including those concerning the company's future business, operating and financial condition, are forward-looking statements as defined in the Private Securities Litigation Reform Act of 1995. Forward looking statements may include statements concerning our plans, objectives, goals, strategies, and future events, including, but not limited to, future revenues, growth, profitability, performance, as well as our expectations regarding revenue and non-GAAP EBITDA margin, the declaration of future quarterly dividends and capital allocation strategies. These statements that are not historical may be reflected in words, graphs or diagrams. When used in this presentation, words such as "believe," "seek," "aim," "going forward," "achieve," "committed," "pursuits," "target," "continue," "expect," "estimate," "should," and variations of such words or similar expressions are intended to identify forward-looking statements. These statements are based upon management's current expectations and speak only as of the date of this presentation. Charles River Associates ("CRA") cautions readers that there may be events in the future that CRA is not able to accurately predict or control, and the information contained in the forward-looking statements is inherently uncertain and subject to a number of risks that could cause actual results to differ materially from those contained in or implied by the forward-looking statements or by the historical references. These risks include, but are not limited to, the possibility that the demand for our services may decline as a result of changes in general and industry specific economic conditions; the timing of engagements for our services; the effects of competitive services and pricing; our ability to attract and retain key employee or non-employee experts; the inability to integrate and utilize existing consultants and personnel; the decline or reduction in project work or activity; global economic conditions including less stable political and economic environments; the extent and duration of the impact of the COVID-19 pandemic on our operations and results, including the effects on the financial health of our clients, and the impact of the imposition of public health measures and travel, health-related, business and other restrictions; foreign exchange rate fluctuations; unanticipated expenses and liabilities; risks inherent in international operations; changes in tax law or accounting standards, rules, and regulations; our ability to collect on forgivable loans should any become due; and professional and other legal liability settlements. Further information on various potential factors and risks that could affect CRA's financial results are included under the heading "Risk Factors" in the annual and quarterly reports we file with the Securities and Exchange Commission (SEC), as well as in the other documents we file with the SEC, which are available on the SEC's website or in the Investor Relations section of CRA's website at www.crai.com. The inclusion of such forward-looking information should not be regarded as our representation that the future events, plans, or expectations contemplated will be achieved. CRA cannot guarantee any future results, levels of activity, performance, or achievement and undertakes no obligation to update any of its forward-looking statements, nor does it assume any liability for any investment decisions made or not made as a result of this presentation.



A Leading Global Consulting Firm



For over 50 years, Charles River Associates (CRA) has been a premier consulting firm. In 1965, our founders envisioned a company that would bring the developing technology of academia, especially in the then-burgeoning area of quantitative methods in economics, to the real world. This vision continues to resonate strongly today as we apply university-quality quantitative tools and microeconomic analysis to our clients' most important challenges.



Positioning

Economic Litigation and Management Consulting Boutique with Leading Positions in Antitrust & Competition Economics, Valuation, Financial Markets, and Corporate Strategy



Two Lines of Business

Legal, Regulatory, and Financial Consulting "Cutting Edge Approaches to High Stakes Cases"

Management Consulting Sector Specialized Boutique



Sources of Distinctiveness

Leading Experts

Client-Tailored Model

Superior Analytics

Industry Insight

Senior-Led



Organization/ Culture

Team-Based

Entrepreneurial

Efficient Infrastructure



Performance Driven by Highly Talented and Dedicated Colleagues



79% of senior staff have advanced degrees, with 41% holding PhDs



CRA accepts less than 2% of campus applicants



Less than 5% voluntary turnover among top revenue generators over past 5 years



Over 30 languages spoken



Our staff hail from over 50 countries across 6 continents



22 offices across 10 countries



Solving Complex Problems with High Value-Added Expertise

Each of our practices is highly regarded, and our consultants are recognized for their creative and multidisciplinary approach to solving clients' complex problems in the US and throughout the world



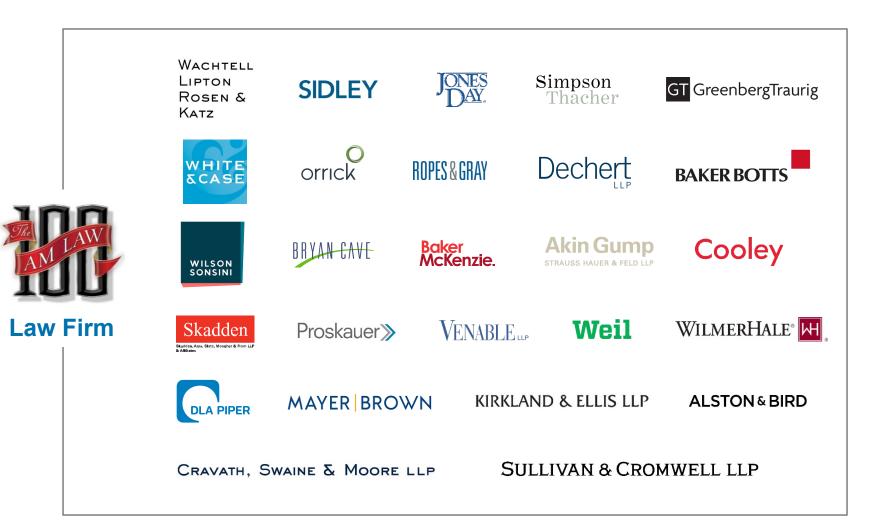


In the Past Two Years, We Have Worked with 80 of the Fortune 100



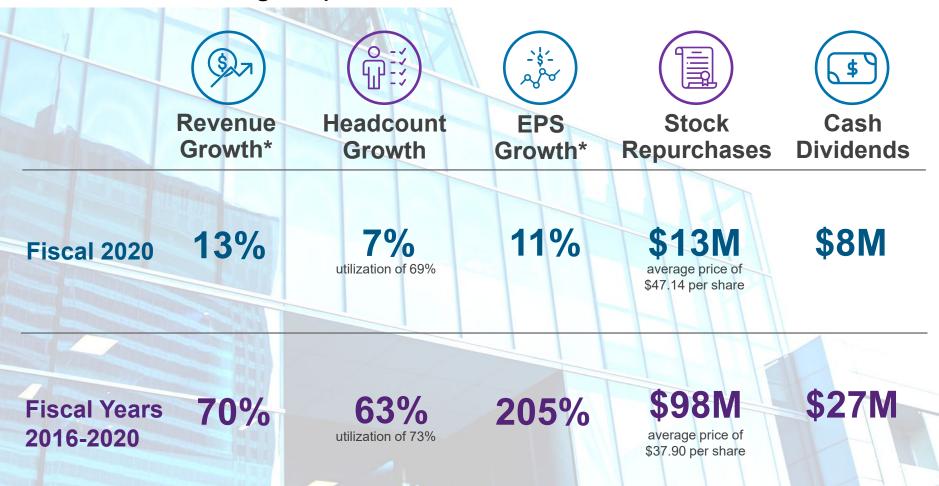


In the Past Two Years, We Have Partnered with 94 of the Top 100 Law Firms





Delivering Growth in the Business While Returning Capital to Shareholders



^{*}Presented on a non-GAAP basis. A presentation of and reconciliation to the comparable GAAP financial measures appears at the end of this presentation.



Investment Thesis

We are committed to being the firm of choice for our clients as they address their most important litigation, regulatory, and strategic challenges, as well as for our employees as they seek a fulfilling and exciting place to work



Leading experts in their respective fields



Management team with strong track record of operating performance



History of strong cash flows and no long-term debt



Value-based decision makers with disciplined capital allocation strategy

Objective is to maximize the long-term value per share



Consistently Strong Performance Reflects the Quality of Portfolio and Breadth of Contributors



Highlighting the resiliency of the business, CRA delivered year-over-year revenue growth for the 20th consecutive quarter in Q4 2020



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EBITDA Margin Growth Despite Inclusion of Non-Cash Amortization of Forgivable Loans

	2015	2016	2017	2018	2019	2020
Revenue*	\$300	\$324	\$370	\$418	\$451	\$508
EBITDA*	\$24	\$27	\$33	\$41	\$44	\$51
% of Revenue*	8.1%	8.4%	9.0%	9.8%	9.8%	10.0%
		1				
Non-Cash Amortization of Forgivable Loans	\$16	\$19	\$20	\$24	\$27	\$31
% of Revenue*	5.4%	5.9%	5.3%	5.7%	5.9%	6.1%
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^{*}Presented on a non-GAAP basis. A presentation of and reconciliation to the comparable GAAP financial measures appears at the end of this presentation.



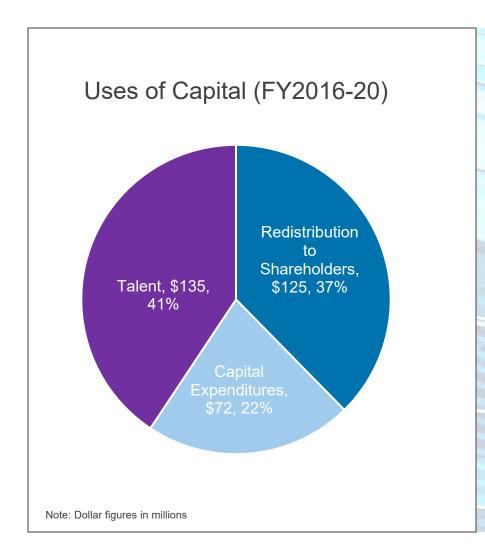
Significant Cash Flow Generation Funds Value-Creating Growth



Adjusted net cash flows from operations has increased 78% since 2016



Capital Allocation Philosophy: Uses of Capital



Given the strength of our business, all investments have been funded from operations

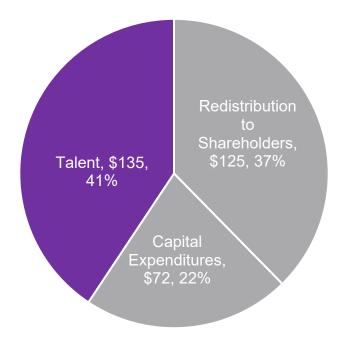
Always seek to deliver returns well above our cost of capital

Looking forward, we aim to return half of our adjusted net cash flows from operations to shareholders



Capital Allocation Philosophy: Talent Strategy



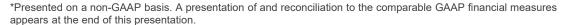


Note: Dollar figures in millions

We use capital to drive growth, both in support of organic initiatives and inorganic pursuits; over this period, revenue has increased by 70%, or more than \$200 million*

Historically, our revenue growth has been balanced between organic and inorganic opportunities; our goal is to have a growth engine tilted toward organic initiatives and supplemented by inorganic pursuits

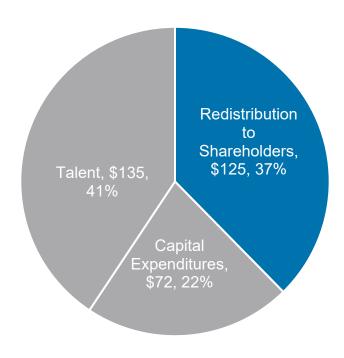
Talent investments will be focused on service offerings within our existing lines of business; recent investments have focused on adding depth to our offerings in the areas of forensic services and life sciences





Capital Allocation Philosophy: Redistribution to Shareholders





Note: Dollar figures in millions

Redistributions to shareholders have consisted of \$98 million of share repurchases and \$27 million of dividend payments

CRA has repurchased 2.6 million shares at an average cost of \$37.90 per share during 2016-2020, reducing net shares outstanding by 13%

Initiated quarterly dividend of \$0.14 per share in Q4 of 2016, with subsequent increases in each year 2017-2020 resulting in a current quarterly dividend of \$0.26 per share

During 2016-2020, stock repurchases and dividend payments have combined to deliver an average shareholder yield of approximately 7.5% relative to our average market capitalization



Shareholder Distributions Significantly Reduced Shares Outstanding, Magnifying Per Share Value Gains

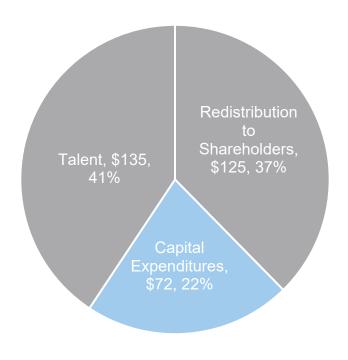


Over the past decade, shares outstanding have shrunk by more than 25%



Capital Allocation Philosophy: Capital Expenditures





Note: Dollar figures in millions

Outlays associated with lease expirations and office expansions to accommodate growth accounted for \$58 million of total capital expenditures

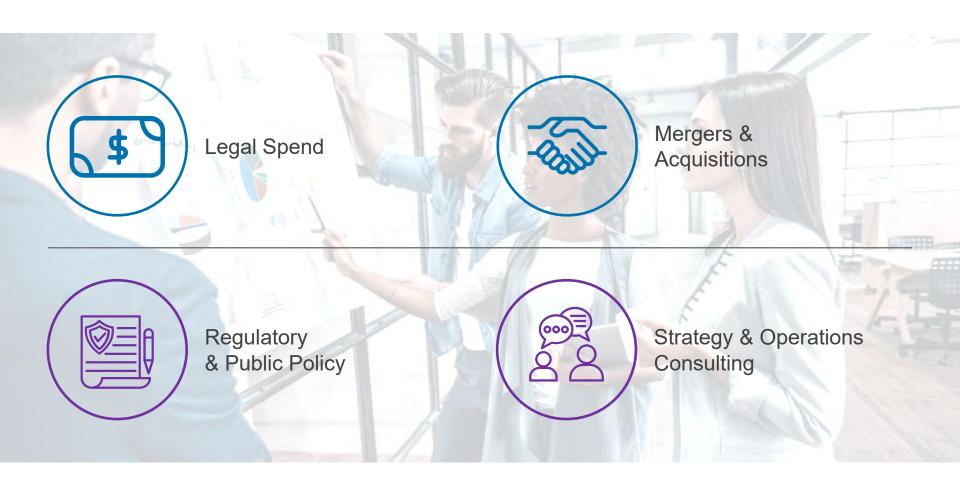
Our investments in office buildouts have focused on efficient space planning, reducing our footprint per employee while at the same time offering an attractive destination for top talent

Approximately 80% occupancy across our offices provides for future expansion without significant capital outlays

Non-real estate capital expenditures are typically modest, having averaged approximately \$3 million per year



Evergreen End Markets and Primary Demand Drivers





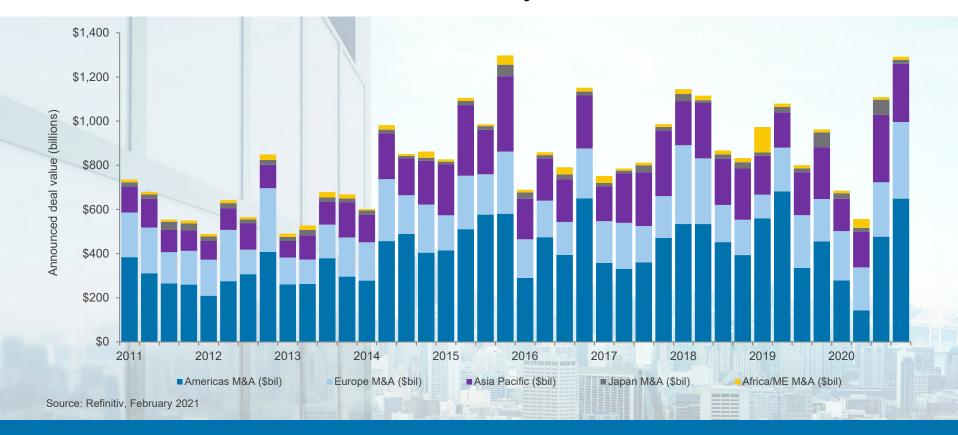
Strong Performance in Legal & Regulatory Services Despite Flat Legal Spending



CRA's litigation growth has come from taking market share and successfully targeting faster growing segments



Our Business Performs Well Through Fluctuations in Global M&A Activity



Both lines of business benefit from M&A activity as it causes companies to face the realities of a changing competitive landscape



Growing Complexities in Regulatory Markets Benefit Our Legal & Regulatory and Management Consulting Businesses



"So what we need today isn't a reset of the aims of competition policy. Quite the contrary - it's more important than ever that we take effective action, to keep competition working the way that it should. And that will be our watchword for the weeks and months ahead."

Margrethe Vestager, Executive Vice-President, Commissioner for Competition, European Commission Speech at the OECD Global Forum on Competition: "Competition policy: time for a reset?" 7 December 2020



"In addition to prioritizing cases that specifically help reduce racial inequity, we can generally work toward a more equitable society by invigorating antitrust enforcement across the board. Doing so will help counter market power that exacerbates inequity throughout the economy."

Rebecca Kelly Slaughter, FTC Commissioner Remarks at GCR Interactive: Women in Antitrust, 17 November 2020

CRA's clients benefit from our ability to keep pace with the evolving focus of legal and regulatory proceedings around the world



Following COVID-related Contraction in 2020, the Outlook for Management Consulting Remains Positive



Key Trends in Management Consulting

Improving business conditions have supported industry revenue growth

Businesses across all sectors will likely seek external services for appropriate measures on increasing efficiency

Investment in new capabilities will likely boost demand for industry services

Strong demand conditions for management consultants are expected to continue to lure new entrants into the industry

In light of recent trends, increasing our sector focus and analytical capabilities position CRA for future growth



Representative Client Matters









CRA economists advised counsel to CVS Health (CVS) and Aetna on CVS's acquisition of Aetna. The US Department of Justice approved the merger subject to the divestiture of Aetna's Medicare Part D prescription drug plan business for individuals and concluded the merger did not raise any other horizontal or vertical competitive concerns.







When a global leader in insurance and risk management services became the victim of a ransomware incident, it temporarily shut down its global systems and called in CRA. Our Forensic Services experts eradicated the malware; identified the confidential data at risk; responded to client and regulator requests; and deployed leading edge endpoint monitoring tools to help harden the environment going forward.







CRA consultants advised counsel to Credit Acceptance Corporation, a leading automobile financing firm that was involved in litigation regarding alleged monopolization. CRA provided expert reports and deposition testimony that addressed monopolization allegations and rebutted damages estimates. The case was ultimately dismissed on summary judgment.







CRA was retained by counsel for a large manufacturer in a securities class action litigation filed in U.S. District Court arising from its acquisition by a financial sponsor. CRA was retained to analyze issues related to the adequacy of financial information and potential damages. In addition, our teams supported testimony on the compensation that the manufacturer's executives stood to earn as a result of the acquisition and the role of merger arbitrageurs in cash-for-stock transactions.







A manufacturer of a market-leading, multi-billion dollar oncology therapy was facing competition from a new entrant. CRA advised the company regarding potential competitor entry strategies, assessed the risks associated with each, developed options to mitigate competitive risk, and recommended a course of action to enable continued market growth and optimal share retention.

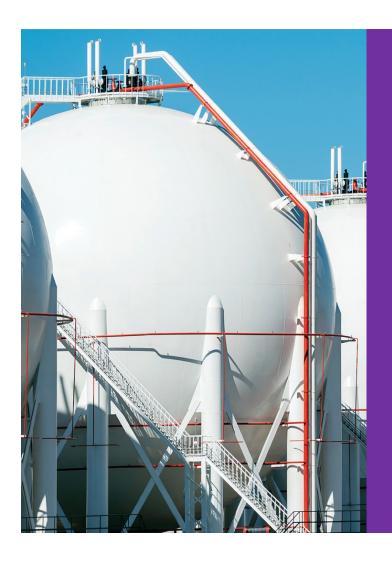






CRA worked with a North American utility to shift organizational focus and energy towards embedding sustainability into the business. Areas of emphasis included environmental stewardship, community and indigenous relations, health and safety, people, and business resilience.

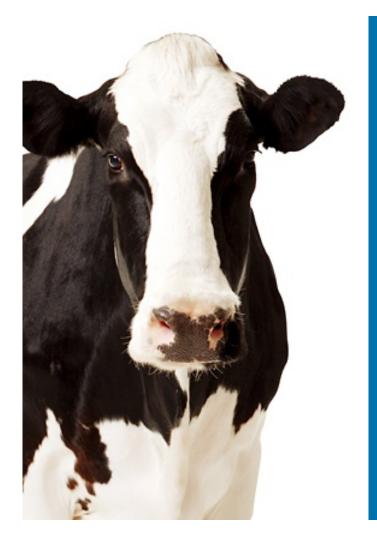






CRA worked with a major oil and gas company to develop its future view on energy service demands and the technologies that will be required to meet those demands. This analysis has been important in helping position the company in relation to its strategy in pivoting towards a cleaner energy portfolio.







When Fonterra Co-operative Group, the world's leading dairy exporter, wanted to enhance price transparency, price risk management, and forward price information, they turned to CRA. We pioneered an Internet-based trading platform for commodity dairy products, and we independently manage the trading events. Cumulative sales of dairy products traded on this platform—now with multiple sellers and buyers—have surpassed US\$28 billion.



Appendix

Supplemental Financial Disclosures





Reconciliation of Non-GAAP Financial Measures

	Fiscal Years											
A.		<u>2015</u>		<u>2016</u>		<u>2017</u>		<u>2018</u>		<u>2019</u>		2020
(\$ in millions, except per share data) Revenues	\$	303.6	\$	324.8	\$	370.1	\$	417.6	\$	451.4	\$	508.4
Income from operations	*	12.4	*	18.9	*	15.8	*	28.9	•	29.3	*	34.8
Operating margin (%)		4.0%		5.8%		4.3%		6.9%		6.5%		6.8%
Net income (loss) attributable to CRA International, Inc.		7.7		12.9		7.6		22.5		20.7		24.5
Net income (loss) attributable to noncontrolling interest, net of tax		(1.3)		1.3		0.1		-				_
Net income	\$	6.3	\$	14.2	\$	7.7	\$	22.5	\$	20.7	\$	24.5
Net income margin (%)		<u>2.1%</u>		<u>4.4%</u>		<u>2.1%</u>		<u>5.4%</u>		<u>4.6%</u>		<u>4.8%</u>
Weighted average shares outstanding (diluted)		9.2		8.6		8.5		8.6		8.2		7.9
Diluted earnings per share	\$	0.83	\$	1.49	\$	0.89	\$	2.61	\$	2.53	\$	3.07
Reconciliation of GAAP revenue to non-GAAP revenue:												
GAAP revenue	\$		\$		\$	370.1	\$	417.6	\$	451.4	\$	508.4
Revenue from GNU		(3.8)	_	(0.8)			_	-			_	-
Non-GAAP revenue	<u>\$</u>	299.8	<u>\$</u>	324.0	<u>\$</u>	370.1	<u>\$</u>	417.6	<u>\$</u>	451.4	<u>\$</u>	508.4
Reconciliation of GAAP net income to non-GAAP net income:												
GAAP net income	\$	6.3	\$	14.2	\$	7.7	\$	22.5	\$	20.7	\$	24.5
Revenue from GNU		(3.8)		(8.0)		-		-		-		-
Other		9.2		(2.2)		8.6		1.4		5.4		3.0
Tax effect of non-GAAP adjustments		(1.6)		0.3	_	0.1		(0.2)		(1.5)		(0.8)
Non-GAAP adjustments, net of tax		3.8		(2.7)	_	8.7		1.2		4.0		2.2
Non-GAAP net income	\$	10.1	\$	11.5	\$	16.4	\$	23.7	\$	24.7	\$	26.7
Non-GAAP net income margin (%)		<u>3.3%</u>		<u>3.6%</u>		<u>4.4%</u>		<u>5.7%</u>		<u>5.5%</u>		<u>5.3%</u>
Non-GAAP net income per diluted share outstanding	\$	1.10	\$	1.33	\$	1.91	\$	2.75	\$	3.01	\$	3.35

Reconciliation of Non-GAAP Financial Measures (cont.)

	 Fiscal Years											
	 <u>015</u>		<u>2016</u>		<u>2017</u>		<u>2018</u>		<u>2019</u>	<u>2020</u>		
(\$ in millions)												
Reconciliation of net income to non-GAAP EBITDA:												
Net Income	\$ 6.3	\$	14.2	\$	7.7	\$	22.5	\$	20.7	\$ 24.5		
Adjustments needed to reconcile GAAP net income to												
non-GAAP net income:	 3.8		(2.7)		8.7		1.2		4.0	2.2		
Non GAAP net income	\$ 10.1	\$	11.5	\$	16.4	\$	23.7	\$	24.7	\$ 26.7		
Interest expense (income), net	0.5		0.5		0.5		0.6		1.3	1.2		
Provision (benefit) for income taxes	7.1		7.4		7.3		6.6		7.5	9.9		
Depreciation and amortization	 6.5		7.9		8.9		10.0		10.6	12.8		
Non-GAAP EBITDA	\$ 24.2	\$	27.3	\$	33.1	\$	41.0	\$	44.1	\$ 50.7		
Non-GAAP EBITDA margin	8.1%	,	8.4%		9.0%		9.8%	,	9.8%	10.0%		

			Difference due to GNU
_	GAAP	Non-GAAP	and Other
Revenue growth (Fiscal Years 2016-2020) Earnings per diluted share (EPS) growth (Fiscal Years 2016-2020)	67%	70%	3%
	269%	205%	-64%
Revenue growth (Fiscal Year 2020)	13%	13%	0%
Earnings per diluted share (EPS) growth (Fiscal Year 2020)	21%	11%	-10%



Reconciliation of Non-GAAP Financial Measures (cont.)

	Fiscal Years								
Adjusted Net Cash Flows from Operations		<u>2016</u>	<u>2017</u>			<u>2018</u>	<u>2019</u>		2020
GAAP net cash provided by operating activities	\$	48,163	\$	45,858	\$	36,189	\$	27,832	\$ 54,663
Forgivable loan advances		6,949		11,672		30,572		35,166	42,418
Forgivable loan repayments		(709)		(2,135)		(3,396)		(1,173)	
Adjusted net cash flows from operations	\$	54,403	\$	55,395	\$	63,365	\$	61,825	\$ 97,081
Net Revenue (Non-GAAP)	\$	323,953	\$	370,075	\$	417,648	\$	451,370	\$ 508,373
GAAP net cash provided by operating activities as a percentage of net revenue Adjusted net cash flows from operations as a percentage of net		<u>14.9%</u>		<u>12.4%</u>		<u>8.7%</u>		<u>6.2%</u>	<u>10.8%</u>
revenue		<u>16.8%</u>		<u>15.0%</u>		<u>15.2%</u>		<u>13.7%</u>	<u>19.1%</u>



Reconciliation of Non-GAAP Financial Measures

Note:

1) Adjustments for GNU and Other

These adjustments arise from activity related to GNU, CRA's majority owned subsidiary, formerly known as "NeuCo," in the Company's GAAP results. In April 2016, substantially all of GNU's assets were sold. Additional adjustments referred to as "Other" include goodwill and intangible impairment charges, restructuring charges, valuation changes in contingent consideration liabilities associated with prior acquisitions, consideration paid in connection with the IQVIA transaction, lease recapture and related tax effects, estimated impact of The Tax Cuts and Jobs Act ("Tax Act"), and certain other unusual charges.



Investor Relations



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