FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

ı	ONIB APPRO	VAL					
	OMB Number:	3235-0287					
l	Estimated average burden						
	hours per response:	0.5					

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and <u>Maleh P</u>		eporting Person*							ker or Trac		Symbol INC.	CRAI]		Check all a	nip of Reporti oplicable) ector	ng Pers	son(s) to Issi	
(Last) (First) (Middle) 200 CLARENDON STREET, T-33					3. Date of Earliest Transaction (Month/Day/Year) 11/03/2011								X Officer (give title below) Other (specify below)  President and CEO			pecify		
(Street) BOSTON	MA	0	2116		4. If	Amen	ndment,	Date	of Original	Filed	(Month/Day	y/Year)		Form filed by Mo			o Filing (Check Applicable e Reporting Person re than One Reporting	
(City) (State) (Zip)													Person					
		Tabl	e I - Noi							Dis	posed o							
1. Title of Se	curity (Instr.	3)		2. Trans Date (Month/		r) E	A. Deen xecutio any Month/D	n Date	Code (			ies Acquire Of (D) (Inst					n: Direct or Indirect ostr. 4)	7. Nature of ndirect Beneficial Ownership Instr. 4)
									Code	v	Amount	(A) or (D)	Price	Tran	saction(s) r. 3 and 4)			
Common S	tock			11/03	3/2011				F		4,976	D	\$20	.46	59,869		D	
		Ta									osed of, convertib			-	d			
1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deem Execution if any (Month/D	n Date,	4. Transa Code ( 8)		of Deriv Secu Acqu (A) o Dispo	r osed ) r. 3, 4	6. Date Ex Expiration (Month/Da	n Date	е			Deriva Securi	ive derivati y Securiti	ve es ally ng d tion(s)	10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)
					Code	v	(A)	(D)	Date Exercisab	ole	Expiration Date	Title	Amount or Number of Shares	er				
Nonqualified Stock Option (right to buy)	\$22.81								06/05/200	06	06/05/2013	Common Stock	1,88	0	1,8	30	D	
Incentive Stock Option (right to buy)	\$22.81								06/05/200	03	06/05/2013	Common Stock	4,62	0	4,6	20	D	
Nonqualified Stock Option (right to buy)	\$32.26								11/25/200	05	05/10/2014	Common Stock	15,00	0	15,0	00	D	
Nonqualified Stock Option (right to buy)	\$50.09								04/01/200	05	04/01/2015	Common Stock	10,49	2	10,4	92	D	
Incentive Stock Option (right to buy)	\$50.09								04/01/200	05	04/01/2015	Common Stock	4,50	3	4,5	08	D	
Nonqualified Stock Option (right to buy)	\$21.43								11/08/2010	0 <sup>(1)</sup>	11/08/2017	Common Stock	19,90	9	19,9	09	D	
Restricted Stock Units	(2)								(3)		(3)	Common Stock	9,95	4	9,9	54	D	

## **Explanation of Responses:**

- 1. Date indicated is date of grant. Option vests in four equal annual installments beginning on the first anniversary of the date of grant.
- 2. Each restricted stock unit represents a contingent right to receive one share of the Issuer's common stock; vested restricted stock units are payable in the form of cash, shares of the Issuer's common stock or a combination thereof.
- 3. The restricted stock units vest in four equal annual installments beginning November 8, 2011. Vested shares will be delivered to the reporting person as soon as possible after vesting.

<u>Delia J. Makhlouta, by power</u> <u>of attorney</u>

11/04/2011

\*\* Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.